

Appendix 1

Wirral Plan People Theme 2016-17 Quarter 3 Pledge Reports

Older people live well

Overview from the Pledge Sponsor

Since October 2016, there has been further progress to report across all areas of the strategy. Wirral Dementia Action Alliance was launched in early 2016 thanks to the enthusiasm of local people who want to work together to make the whole of Wirral a better place for people living with or supporting people with dementia. There are now plans for a public-facing campaign led by Age UK Wirral and the Alzheimer's Society challenging some of the assumptions people have around dementia. The Alliance now has 10 members. More information can be found on their website:

www.dementiaaction.org.uk/local_alliances/15366_wirral_daa.

We know how important it is for older people to have access to the right information at the right time and in response to this a new advice service was commissioned in December 2016. 'Ask Us Wirral' will commence from the 1st April 2017 and will be a borough-wide service providing information and sign-posting, basic advice and more detailed legal advice. Some of the key benefits of the new service include improved digital access and a single telephone number for all enquiries.

Through the strategy, it is recognised that being and feeling safe is a priority for all of our residents, but especially for older people. It is positive to report the continued reduction in crime and anti-social behaviour in Wirral which illustrates the great partnership working and innovative programmes that are being delivered across the borough.

A second 'Great Wirral Door Knock' was held with partners in Woodchurch at the beginning of December. Together, the team knocked on almost 900 doors and were able to reach several residents who had been feeling lonely and made sure they knew of the various Christmas Day lunches in their area and other regular activities offered in their community. A further door knock is planned in Rock Ferry in March.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual	26% Nov 2015	26%						Higher is better	
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual	56% Nov 2015	56%						Higher is better	
Healthy Life Expectancy at birth: Males	Annual	59.8 2011-13	59.8		60.4 Green			↑	Higher is better	
Healthy Life Expectancy at birth: Females	Annual	61.8 2011-13	61.8		60.9 Amber			↓	Higher is better	

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual	88% Nov 2015	88%						Higher is better	
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual	55% Nov 2015	55%						Higher is better	
Percentage of older people (aged 50+) who reported feel healthy	Annual	65% Nov 2015	65%						Higher is better	
Employment rate of people aged 50+	Quarterly	33.5% Jun 2015	33.6%	33.6%	33.5% Green	33.2% Green	33.6% Green	↔	Higher is better	There is a time lag with this data which comes from the Office for National Statistics. The Quarter 3 figure relates to data for the period Oct 2015 - Sep 2016.

Children are ready for school

Overview from the Pledge Sponsor

Development remains steady across each key priority area and associated actions against plans. Lead organisations continue to input appropriately to ensure outcomes are progressed, recorded and reported in line with the pledge 'children are ready for school'.

The take up of the 2 year old offer has seen significant improvements during the last quarter and is now reporting take up by 88.05% of eligible children, this is an increase from 75.40%. Attention will remain focussed in this area to ensure that the target of 90% take up is pursued. Take up across the respective constituency areas has also improved:

- Birkenhead - increase from 67.15% to 84.76% in the last term (an increase of 17.61% increase)
- Wallasey – increase from 77.96% to 89.27% in the last term (an increase of 11.31%)
- South and West - increase from 72.38% to 90.90% in the last term (an increase of 18.52%).

Whilst this improvement is good, and is the result of a whole partnership approach to tackling this persistent issue through the work of the pledge group, we can never be satisfied with this until we meet the challenge of all children taking up their offer, and if they do not, we understand the circumstances of each child and family not doing so. Our local position now exceeds the national expectation for reporting against this outcome and brings Wirral in line with other Local Authorities in the Liverpool City Region.

The early year's foundation stage profile results have increased slightly from 69.5% to 69.8%. This outcome still remains as one of the highest both regionally and nationally. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. The end of year target is ambitious and despite Wirral's performance improving by 5.8% since the start of the Wirral Plan, with reporting 2.9% higher than the North West average and 0.3% higher than performance nationally, the outcome still reports red. The reporting target for next year will be adjusted. The focus locally remains to narrow the gap for those children who are still not reaching a good level of development at the end of reception class year. Targeted work with 22 schools continues and will be closely monitored.

Research and evaluation of what is in use across the North West region to successfully track children's development has informed the selection of a tool to track development of Wirral's children in their earliest years. Implementation of the tool locally will begin during the next academic year.

Health outcomes for the priority 'Children in Wirral will start life well' (infants who received a 6-8 week Development Check by the time they were 8 weeks, babies who received a 12 month Health Visitor review by the time they turned 12 months and children who received a 2-2½ year Health Visitor review), were low when compared to both the National target and North West regional neighbours, and challenging targets have been pursued during this reporting period. Whilst some progress has been achieved it still remains that the indicators may remain rated red (or amber) against target for the duration of the reporting period (2016 /17). It was agreed to set the target high and make our expectation for compliance and improvement clear to providers, our partners and service users. Further development remains a clear focus.

A training programme (Cherish) has now been written for Early Years practitioners focussing on the attachment needs of young children in Early Years settings. The first training course will be delivered in March 2017 to 20 participants, initially targeting practitioners in settings/schools with 2 year olds and Foundation Stage 1 provision. The aim of the course is for participants to develop and understand the importance of promoting and developing secure attachments between themselves and children in their setting. It will also look at the impact this has on the child's development and long term well-being.

A successful workshop in December 2016 considered alignment across the priorities and actions, to both share the responsibilities against expected progress and to reduce any duplication. Work is already benefiting developments and is particularly evident in the take up of the 2 year old offer.

Learning from Ofsted in terms of our youngest children and their families has been a key driver for recent developments around safeguarding. Recent developments see a multi-agency pre-birth liaison meeting take place monthly to ensure that needs are identified as soon as possible and the right support is offered.

The 'my child can' is key to effective communication and has started to be used by wider partners to ensure key messages are translated and better engagement with parents/carers and the wider community is considered for the agenda.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Foundation Stage - % achieving a good level of development	Annual	62.8% 2013-14 Acad Year	85.0%				69.6% Red	↑	Higher is better	<p>This is the final figure for 2015-16 academic year following data validation and replaces the provisional figure reported in quarter 2.</p> <p>The end of year target was ambitious. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. Wirral's performance is 2.9% higher than the North West average and 0.3% higher than performance nationally. It has also improved by 5.8% since the start of the Wirral Plan.</p>

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The percentage of women booked to access professional maternity services on or before 12+6 weeks gestation	Quarterly	80.8% Q3 2014-15	80.0%	80.0%	86.3% Green	86.0% Green	80.4% Green	↔	Higher is better	Performance in October was 84.1%, November 78.2% and December 79%. The rate is reported as a quarterly average but monitored monthly via the maternity dashboard.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly	70.0% Q1 2015-16	78.0%	76.0%	72.2% Green	74.1% Green	88.1% Blue	↑	Higher is better	Performance at the start of the 2016-17 year was low at 72.2% and the impact of challenges set can be seen in continual improvement in performance across each quarter. The Early Childhood Service and partners have given high priority to this area and there has been a focus on analysing data for each constituency area to identify barriers to take up and look at ways to address these issues (eg working with health professionals to co-ordinate communication and visits).
The achievement gap between pupils eligible for free school meals and their peers achieving a Good Level of Development in the Early Years Foundation Stage Profile	Annual	19.0% 2014-15 Acad Year	15.0%				18.0% Red	↑	Lower is better	This is the final figure for 2015-16 academic year following data validation. The free school meal gap has showed an improvement of 1% from the previous academic year. Schools with either the lowest Good Level Development attainment and/or the widest gap are being supported and challenged by the School Improvement Team. 22 school have been identified as requiring support to ensure children are reaching their potential.
Percentage of children aged 4-5 classified as overweight or obese	Annual	22.40% 2014-15	23.08%				22.90% Green	↔	Lower is better	This figure represents the latest annual data for 2015-16 that was released in December 2016.
Percentage of infants who received a 6-8 week Development Check by the time they were 8 weeks	Quarterly	84.6% Q1 2015-16	90.0%	90.0%	83.0% Amber	84.3% Amber		↔	Higher is better	Quarter 2 2016-17 data became available in January 2017. There has been a slight increase in performance from the previous quarter. Further work is underway to make the timeliness of the check more robust as not all GP surgeries currently complete the check within the 6-8 week timeframe. Wirral Community Trust, providers of the Health Visiting Service are in the process of establishing GP liaison leads within their teams to enable a closer working relationship with GP surgeries to provide support around issues that may contribute to a delay in the check.
Percentage of children who received a 12 month Health Visitor review by the time they turned 12 months	Quarterly	66.4% Q1 2015-16	85.0%	85.0%	70.0% Red	76.2% Red		↑	Higher is better	Quarter 2 2016-17 data became available in January 2017. There has been an increase in performance from the previous quarter and considerable progress from the start of the Wirral Plan. Engagement work was completed with parents to inform service development to increase access and uptake. Data was further analysed to ensure that uptake of the reviews was consistent across Wirral, regardless of levels of deprivation/affluence.
Percentage of children who received a 2-2½ year Health Visitor review	Quarterly	73.0% Q1 2015-16	85.0%	85.0%	77.0% Amber	74.4% Red		↑	Higher is better	Quarter 2 2016-17 data became available in January 2017. There has been a decrease in reported performance from the previous quarter, however, we have been assured by the provider that this is a data quality issue as coding for this particular indicator had been inactivated for part of the period. The coding has since been amended.

Young people are ready for work and adulthood

Overview from the Pledge Sponsor

In this quarter the latest Ofsted figures have been published with 91% of Wirral schools rated as good or outstanding which is an improvement of 7% from the previous academic year. Performance figures for the rate of progress made by students from the end of primary school to the end of secondary schools (Progress 8 score) that form part of the Department of Education's (DfE) headline measures have also become available. For the 2015-16 academic year, Wirral's Progress 8 score was slightly below the national average but compared favourably to North West neighbours. Wirral is ranked 6 out of 23 North West Local Authorities.

Work is continuing to support schools that are below DfE floor standards and current school level data indicates that progress is being made. Extensive work is underway by the School Improvement Locality Boards to ensure all pupils are able to access the revised curriculum specifications with a view to improve the attainment gap between pupils in receipt of free school meals and their peers.

An analysis of the current and future population of children with special educational needs is being undertaken. These projections and forecasts will support planning to ensure there are sufficient of the right kind of places in mainstream, special school and resource base provision, which are responsive to the needs of Wirral children, young people and family's needs both now and in the future.

The new Electronic Personal Education Plan training has been delivered to designated teachers to allow closer monitoring of our most vulnerable children and review the impact of related interventions. In September twelve care leavers enrolled on the Employability Skills programme and eight have now completed the outward bound residential element with internship employer placement organised from January 2017.

A named primary mental health worker from the Child and Adolescent Mental Health Service (CAMHS) has visited most mainstream schools and a telephone consultation line is now available to all schools. Several secondary schools have signed up to take part in the Team of Life project which will support pupils making the transition from primary to secondary school and a peer mentoring programme using mental health first aid has been delivered to nine high schools.

Public Health colleagues have continued to deliver the accredited Future Focus programme with emphasis on working with young people not in education or training. The programme includes motivational interviewing, building self-esteem, confidence, aspirations and resilience and has received positive feedback from young people. A Health Services in Schools Network group has been established to ensure any emerging issues are addressed and to ensure resources achieve the best outcomes for young people.

As part of the Young Chamber programme 'The Big Debate' was hosted by Birkenhead High School Academy (BHSA) featuring 5 senior private sector employer representatives plus the BHSA Headteacher making up the Question Time style panel. There have also been a further two 'behind the scenes' events with both Tranmere Rovers Football Club and Contessa Hotels. All activities have been focused on raising young people's aspirations and supporting them in making future career choices.

The 2016 annual Youth Parliament was held on 8 November 2016. This event enabled young people to raise issues important to them on the theme of mental health and debate them with local elected members. Staying safe and anti-social behaviour are key features of the Girls and Lads projects which are delivered by youth workers in schools and youth groups and target vulnerable and at risk young people.

In quarter 4, a key area of focus for the Youth Service will be National Citizen Service programme for 15 to 17 year olds. We will be looking increase the numbers accessing the programme to develop their social skills through involvement with local communities. In March the 2017 Wirral Skills Show will take place with over 40 employers planning attend and deliver mini seminars showcasing different aspects of employability skills. There will also be a number of 'have a go' employer lead activities for young people.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The % of children achieving 5 good GCSE's (or equivalent) at Key Stage 4 (including English and Maths)	Annual	60.0% 2013-14 Acad Year	68.0%				62.2% Amber	↑	Higher is better	Provisional figures were reported in Quarter 2. Data has now been validated and finalised and indicate that there has been an increase of 2% in performance from the start of the Wirral Plan. Two secondary schools significantly underperformed - attaining 19% and 28%. There are three secondary schools below the floor target of 45%.
The % of young people aged 16-18 who are not in Employment, Education or Training. (NEET) - Annual Measure	Annual	4.30% 2014-15	4.20%						Lower is better	
Percentage of schools rated 'good' or 'outstanding' by Ofsted	Annual	84.0% Aug 2015	93.4%				91.0% Green	↑	Higher is better	The latest data available is as at 31st August 2016. This shows a 7% improvement from the previous academic year.

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The achievement gap between pupils eligible for free school meals and their peers achieving at Key Stage 4 (5 or more good GCSE's including English and maths)	Annual	35.7% 2013-14 Acad Year	23.0%			35.7% Red		↔	Lower is better	
Progress 8 Score for Wirral	Annual	n/a					-0.04	n/a	Higher is better	This data has now been validated and finalised. Progress 8 is a new Department for Education headline measure that aims to capture the progress a pupil makes from the end of primary school to the end of secondary school. Performance was slightly below the national average of -0.03 but compares favourably to North West neighbours which had an average score of -0.15. Wirral is ranked 6 out of 23 North West Local Authorities.
The achievement gap between pupils eligible for free school meals and their peers achieving the 'expected standard' in English, reading, English writing and mathematics at the end of key stage 2.	Annual	n/a				27.0% Red		n/a	Lower is better	Performance was reported in Quarter 2 and has now been validated and finalised with no change to previously reported figures.
The percentage of children in good or better schools as rated by Ofsted	Annual	81.0% Aug 2015	90.0%				89.0% Green	↑	Higher is better	The latest data available is as at 31st August 2016. This shows a 8% improvement from the previous academic year.
Reduction in use of medication for Attention Deficit Hyperactivity Disorder (ADHD) - Number of items prescribed	Quarterly	1.55 Q4 2014-15	1.54	1.54	1.75 Green	1.71 Green	1.80 Amber	↓	Lower is better	In quarter 3 there has been a marked rise in number of prescriptions for ADHD medication. This increase from the last quarter does however follow an annual pattern with patients ordering early over Christmas period,
Hospital admissions due to self harm - PH Local Authority Child Health Profiles	Annual	526.0 2014-15	525.0						Lower is better	

Improving Life Chances Strategy

Overview from the Pledge Sponsor

In quarter 3 the Improving Life Chances Steering Group working with local agencies and communities has continued to make good progress in delivering the strategy action plan.

The Community Pilots took full advantage of the Christmas season to provide festive activities to engage families. 2,500 Christmas hampers were delivered across the pilot communities. This was made possible through volunteer support, 'in kind' contributions and a range of sourced external funding. Leaflets containing information on local support organisations were included in the hampers. The hampers provided an excellent means of engaging with local families. We have received a great deal of positive feedback and the following example illustrates how the hamper enabled us to reach families most in need; a single father with 3 young children was struggling financially, but was afraid to ask for help as he feared that his children would be taken off him. We were able to help with some of the more immediate hardship issues for him around food and bedding and also identify what additional support was available longer term. Engagement through community activities is enabling us to reach families that do not seek help from statutory organisations. The pilots continue to evolve and include additional elements, for example in each of the areas the Sports Development Team have been delivering a project called 'fit and fed', which provides a meal and diversionary activity for young people at risk of anti-social behaviour. Delivery plans have been developed in each of the pilot areas to cover issues prioritised by each of the working groups, including local community representatives.

The child poverty awareness e-learning is being accessed by local professionals. We are going to target specific organisations to increase uptake and look at how we can deliver face to face for some key groups to increase signposting and support for the most vulnerable.

A Department for Work and Pensions Super Partners event was held in December; the focus of the event was to understand the particular needs and barriers to employment of parents with caring responsibilities. The Benefit Cap has now been fully implemented in Wirral. Some families are now taking up the additional support that is in place to find employment. The next Improving Life Chances Steering Group will explore what further support may be required.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The Proportion of children in low income families	Annual	21.5% Aug 2013	21.4%			23.3% Amber		↓	Lower is better	
Increase the employment rate in Wirral	Quarterly	66.7 2014- 15	70.9	70.6	69.7 Green	69.7 Green	69.0 Red	↑	Higher is better	Wirral's employment rate is 1.6% off target at Q3, a decline of 0.7% since the last quarter and a deterioration by 1.2% when compared to the same period last year; this comes after a period of stability for the last three consecutive quarters. The figures relate to October 2015 to September 2016. This indicator can fluctuate due to the nature of the dataset and the latest published data does not take into account any new activity which has come into force since then, such as the Ways to Work Programme which will positively affect the performance of this indicator in the long term to match the aims of the Wirral Growth Plan.
The achievement gap between pupils eligible for free school meals and their peers achieving at Key Stage 4 (5 or more good GCSE's including English and maths)	Annual	35.7% 2013-14 Acad Year	23.0%			35.7% Red		↔	Lower is better	

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Foundation Stage - % achieving a good level of development	Annual	62.8% 2013-14 Acad Year	85.0%				69.6% Red	↑	Higher is better	This is the final figure for 2015-16 academic year following data validation and replaces the provisional figure reported in quarter 2. The end of year target was ambitious. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. Wirral's performance is 2.9% higher than the North West average and 0.3% higher than performance nationally. It has also improved by 5.8% since the start of the Wirral Plan.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly	70.0% Q1 2015-16	78.0%	76.0%	72.2% Green	74.1% Green	88.1% Blue	↑	Higher is better	Performance at the start of the 2016-17 year was low at 72.2% and the impact of challenges set can be seen in continual improvement in performance across each quarter. The Early Childhood Service and partners have given high priority to this area and there has been a focus on analysing data for each constituency area to identify barriers to take up and look at ways to address these issues (eg working with health professionals to co-ordinate communication and visits).
Family Intervention service positive outcomes with families (Phase 2 of programme)	Quarterly	n/a	300	195		6 Red	117 Red	n/a	Higher is better	Performance at Quarter 3 represents the total claims made between April 2016 to January 2017. In quarter 2 issues were identified which affected programme performance and corrective actions. The issue relating to school attendance has not been resolved at a national level but continues to be affecting performance of programmes across England. Corrective action has been taken locally to improve joint working arrangements with partners, extend the reach of the programme to include families meeting 2 or 3 criteria and to target groups more likely to achieve 90% attendance over 3 consecutive terms. Improvement is evident and will increase levels of outcomes achieved.
Family Intervention service engagement with families (Phase 2 of programme)	Quarterly	n/a	848	636	212 Green	517 Blue	599 Amber	n/a	Higher is better	Performance at Quarter 3 represents the total claims made between April to December 2016. In line with Wirral's Operating Guidance for the Expanded Troubled Families Programme, we have prioritised delivering intensive intervention to those families meeting at least 4 of the 6 national criteria. The management team have revised this approach to engage with families meeting 2 or 3 of the criteria where issues are significant. This widens the reach of the programme and will enable the target number of families engaged to be achieved by year end. During this quarter the service identified an issue with data collection which has now been resolved and quality assurance measures put in place.

People with disabilities live independent lives

Overview from the Pledge Sponsor

There has been good progress in quarter 3 with the appointment of a Lead Commissioner - All Age Independence in November to lead on delivering this strategy and the implementation of an all age Integrated Disability Service in 2018.

In December a new Independence Bulletin was launched. This quarterly electronic newsletter will be distributed across the partnership and networks and will be made publicly accessible. The bulletin provides a means to share the latest information on policy, research and innovative projects for people with disabilities.

There is good progress in developing the marketplace of service providers. The Live Well Wirral website went live in October 2016. This service complements the Local Offer website (for Children and Young Peoples service providers) to support people with disabilities in having access to the full range of services available to them.

A pathways to employment event was delivered in November for partners and provider organisations to find out more about the support offer available to help people into work. This was followed by a Disability Confident event December specifically targeting employers. Further events will be scheduled in the coming year.

A new Advocacy Hub contract was awarded in October and the contract is due to start on 1st February and run for three years. The Hub will deliver the statutory advocacy services the Council is responsible for providing including Independent Mental Capacity and Health Advocacy and Care Act Advocacy as well as general advocacy and the promotion of self and peer advocacy. These services ensure that people with disabilities are effectively represented and supported in relation to decisions made about them and their care provision.

Disabled Go audits have now been completed at various locations across the borough including Council buildings, Leisure Centres and across the transport network. Over 550 access reviews and 150 access guides have been completed and will be made available to people living in and visiting Wirral. This will provide increased opportunities for people with disabilities to access services and facilities and be better able to plan their visits to specific locations and attractions. Merseytravel have expressed an interest in working with Disabled Go across their whole network to improve access for people with disabilities.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	
Health related quality of life for people with long term conditions	Annual	0.698 2014-15	0.698			0.695 Green		↓	Higher is better	
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly	37.5% Jun 2015	43.6%	43.6%	46.6% Green	48.3% Blue	45.4% Green	↑	Higher is better	There is a time lag with this data which comes from the Office for National Statistics. The Quarter 3 figure relates to data from the period Oct 2015 - Sep 2016.

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	
Proportion of people with long term conditions who feel supported to manage their condition	Annual	66.7% 2014-15	66.7%			68.0% Green		↑	Higher is better	
Children with a statement of special educational need (SEN) or education health and care plan (EHCP) achieving 5 or more good GCSEs (or equivalent) at Key Stage 4 (including English and maths).	Annual	6.3% 2014-15 Acad Year	8.3%			8.6% Green		↑	Higher is better	

Zero tolerance to domestic violence

Overview from the Pledge Sponsor

A partnership approach to support victims of domestic abuse, reduce the acceptability of domestic abuse amongst the public and promote a zero tolerance attitude to domestic abuse continues through the Domestic Abuse and Harmful Practices Steering Group.

The Tomorrow's Women Wirral Peer Mentor Project, being managed by Wirral Connect, is delivering a highly effective community based support programme for survivors of domestic abuse, resulting in:

- Providing mentoring support to 400 women affected by domestic abuse
- 32 women successfully achieving the Level 2 Award in Peer Mentoring qualification
- 25 women pursuing the role of a Domestic Abuse Mentor
- 100 women disclosing domestic abuse for the first time
- 250 women with improved awareness and access to domestic abuse support services, reduced levels of social isolation and improved levels of confidence and emotional wellbeing

A short survey of the women that completed the course was conducted, with the following outcomes:

- 20 went onto further volunteering
- 32 had improved levels of employability, wellbeing and confidence, and the skills to support and identify someone affected by domestic abuse
- 5 had moved into work / further education

The Safeguarding Board Website has been developed to provide information, advice and guidance to help combat domestic abuse. It includes a full package of multi-agency safeguarding training that has been rolled out across the Partnership. A referral pathway has been established and promoted to the relevant professional agencies, and a brand and logo in support of Zero Tolerance and the Wirral Domestic Abuse Alliance has been adopted. Further work is to be undertaken to promote this to agencies, friends and families.

Early Help and Intervention programmes to support vulnerable children and young people have been commissioned and work is underway to enable engagement with domestic abuse victims presenting at accident and emergency.

Successful bids to provide specialist supported accommodation for victims of domestic abuse have been made, in partnership with Liverpool City Council and Sefton Council.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly	54 2014-15	52	39	13 Green	27 Green	36 Green	↓	Higher is better (Policy is to initially increase reporting)	
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 2014-15	1,524	1,143	302 Green	579 Red	807 Red	↓	Higher is better (Policy is to initially increase reporting)	There has been an increase in the number of referrals involving clients who have drug, alcohol and mental health issues and do not have any children living with them. There has also been referrals for clients whose children are now adults.
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly	16% Apr 2014-Mar 15	25%	25%	30% Amber	21% Green	25% Green	↓	Lower is better	

Key

Trend

↑ Performance Improving ↓ Performance Deteriorating ↔ Performance Sustained N/A – No comparable data available

Based on Wirral Plan start date with exception of:

Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP), Number of domestic abuse Wirral MARAC cases per 10,000 adult females, Children and young people experience domestic abuse (Wirral MARAC cases), Percentage of incidents of repeat domestic abuse (Wirral MARAC cases) - ALL compared to same period in previous year.

Target Rating (Blue, Green, Amber, Red) *based on agreed tolerance range for individual measures*

Blue - Above Target Green - Within Target Amber - Below Target Red - Significantly Below Target.